Data Sheet

eTrust® PestPatrol® Anti-Spyware Corporate Edition r8

As part of CA's integrated threat management vision, *e*Trust® PestPatrol® Anti-Spyware Corporate Edition r8 (*e*Trust PestPatrol) detects and removes spyware — including hacker tools, non-viral malware, and annoying pests like adware — to protect businesses of all sizes from diminished PC and network performance, unauthorized access and information theft.

Key Features at a Glance

- Spyware Detection and Removal
- Improved PC and System Performance
- Frequent Pest Updates
- Central Management and Control
- Real-Time Alerts and Logs

What's New

- Improved Agent Communications
- Enhanced Deployment for Large Enterprise Environments
- Expanded Spyware Detection and Removal
- Efficient Incremental DAT File Update Distribution
- Enhanced Workstation Management
- Fully Integrated Web-based Management Console for *e*Trust® Pest Patrol® and *e*Trust® Antivirus®

The Challenges of Controlling Spyware

Companies of all sizes face increasing threats from spyware, which can include hacker tools, other non-viral malicious code programs and annoying pests like adware. Spyware does more than just steal information about your organization's computing habits. It robs a system of speed and Internet efficiency. These threats are rapidly proliferating and represent major security and privacy risks to organizations worldwide.

Controlling spyware in a networked business environment can be a difficult task. While all viruses seek to cause harm, spyware ranges from annoying pests like adware to sophisticated backdoor hacker tools that can cause serious security problems.

Spyware also causes internal productivity issues. For example, a single computer compromised by as few as two adware applications could take more than 14 minutes to boot. Assuming that your employees reboot their computers daily and work five days a week for 50 weeks, every employee with a compromised computer could lose nearly 60 hours a year simply waiting for his or her computer to start.

The presence of spyware in a company also reduces the productivity of IT staff members responsible for maintaining employee systems. Manual identification and removal of unwanted applications can take hours as each piece of spyware can be made up of hundreds or thousands of bits of code. This time-consuming removal process directly impacts the ability of IT staff members to focus on more important strategic business projects.

To effectively manage today's spyware challenges, organizations require a single, comprehensive anti-spyware solution that assists with detection, thorough removal and streamlined management capabilities. As part of CA's integrated threat management vision, *e*Trust® PestPatrol® Anti-Spyware Corporate Edition r8 provides a comprehensive anti-spyware solution that protects confidential business information, improves PC and network performance and reduces help desk calls. *e*Trust PestPatrol offers an extra layer of protection, simplifying management of one of the fastest growing threats on the Internet today while providing interoperability with other security initiatives. *e*Trust PestPatrol leverages the expertise of the CA Security Advisor — one of the largest spyware research groups in the world — to monitor for new threats 24 x 7.

Reducing Business Risk
*e*Trust PestPatrol is a highly scalable, business grade anti-spyware solution that is easy to deploy and manage in large and emerging enterprises. With powerful management capabilities that provide a complete view of anti-spyware protection via a single, web-based console, *e*Trust PestPatrol lets you automatically deploy anti-spyware protection to new PCs, enforce policies, update desktops, create reports, make configuration changes and consolidate logs. There's no need for any end-user interaction.

When part of a CA Integrated Threat Management r8 installation, all of these management capabilities are available for both *e*Trust PestPatrol and *e*Trust Antivirus in a common web-based console.

Distinctive Features and Functionalities

Superior Manageability. Organizations require a single, comprehensive anti-spyware solution that assists them with proactive detection, removal and management. *e*Trust PestPatrol delivers with comprehensive spyware protection via a central management console that allows for easy installation, deployment and administration across a business of any size.

- **Centralized Management Console:** From this management console, you can enforce scanning and update policies, review logs, view reports and deploy *e*Trust PestPatrol to new users for streamlined security management.

- **Comprehensive Scanning:** *e*Trust PestPatrol proactively protects you from new threats allowing you to manage scan times and locations from the management console. Launch scans at scheduled times or when users login to the network. Scans and updates are performed automatically, eliminating the time required to manage the spyware problem on each computer.

- **Automated Pest Updates:** Notification at the administrator's console of new pest definition files provides protection against the most current security risks. Incremental DAT file updates reduce the amount of network bandwidth needed to keep protection current.

Flexible Reporting Capabilities. Pest detection reports are consolidated into a single log on a designated server for improved management and problem isolation.

- **Reports:** Reports can be created based on workstation, date/time, security risk priority and pest category, or on specific pests to assist with risk evaluation.

- **Real-Time Alerts:** When pests are found, *e*Trust PestPatrol generates an alert, logs the event and lets you remove the pests from your computer in real-time. Automated email alerts of pests detected can be configured to meet specific business needs. Your administrator can define "safe lists" or exclusion files of authorized applications, fine-tuned by department or individual to prevent false alarms.

World Class Defense. The CA Security Advisor is a complete threat management resource you can depend on for rapid spyware detection and malicious code information. This network of rapid response centers on every continent vigilantly monitors for threats around the clock.

- **Expanded Detection and Removal:** Spyware is detected and removed from files and user profiles/accounts to uncover hidden spyware instances and provide comprehensive anti-spyware protection. *e*Trust PestPatrol has one of the most comprehensive pest databases in the industry.

- **Industry-Leading Pest Research:** Staffed by industry-leading researchers and skilled support professionals, the CA Security Advisor provides global, year-round 24 x 7 spyware research and content development. The CA Security Advisor has served as a trusted source to global corporations and governments since 1987.

- **Flexible Architecture:** *e*Trust PestPatrol provides deployment flexibility and management tools to administer anti-spyware protection across your organization. New in r8 is a web-based management console that allows administrators to deploy both anti-spyware and antivirus protection.

- **Scalable, Redundant Architecture:** *e*Trust PestPatrol is built upon a redundant multi-tier architecture that seamlessly scales to manage large populations of anti-spyware and antivirus users from a single management console.
- **Platform Support:** *e*Trust PestPatrol delivers a robust anti-spyware solution that supports the following Microsoft platforms: Windows 98, ME, NT 4, 2000 and XP.
- **Interoperability with Traditional Security Technologies:** *e*Trust PestPatrol complements traditional security technologies, including antivirus, anti-spam, firewalls and intrusion detection systems to provide an additional level of protection for your multilayered security strategy.

What's New in r8

Improved Agent Communication. Communications between the *e*Trust PestPatrol agent and the central management console are initiated by the agent. The agent communicates with the management console to provide real-time visibility into your business computing assets.

- The agent reports in to the management console to receive automatic updates, new configuration changes and upload logs.
- This automatic reporting to the management console allows the console to create an updated workstation list providing total asset discovery.

Enhanced Deployment for Large Enterprise Environments. Enable secure deployment in large enterprise environments while maximizing existing software delivery investments.

- Deploy *e*Trust PestPatrol via Unicenter® Software Delivery, Microsoft Systems Management Server (SMS), and other third-party SDO programs.
- *e*Trust PestPatrol and *e*Trust Antivirus have been integrated with the Cisco NAC trust agent. This ensures that only devices in compliance with corporate security policies can connect to the enterprise network.

Common Web-based Console GUI for *e*Trust PestPatrol and *e*Trust Antivirus. Integrated Threat Management r8 is the next generation of combined anti-spyware and antivirus management, featuring a web-based management console for:

- Simplified and streamlined management of both anti-spyware and antivirus software.
- Visually intuitive presentation of both protection and assets data.
- Status of workstations, policies, scheduled scans, updates, recent activities and Active Protection.

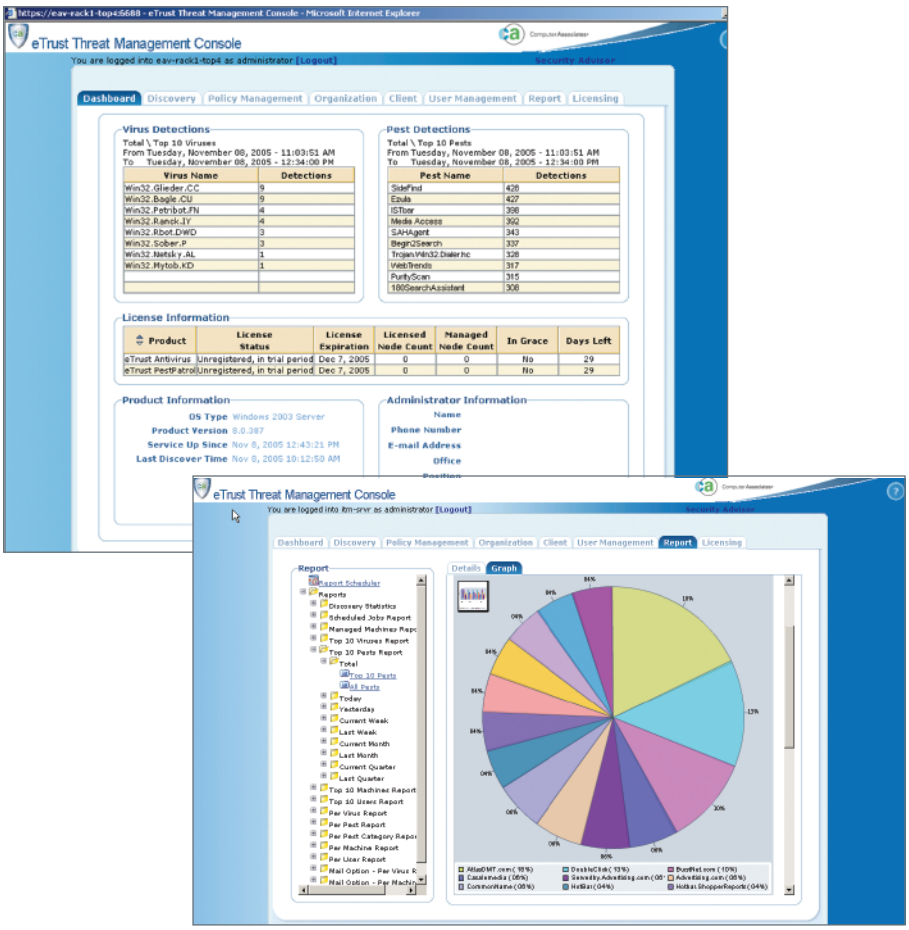

Figure 1. A common web-based management console for CA Integrated Threat Management r8 allows easy administration of both eTrust® Antivirus and eTrust® PestPatrol®, and 75 standard reports make it easy to analyze complex statistics.

Enhanced Workstation Management. New capabilities help you ensure that spyware protection is streamlined in order to provide the flexibility that complete networks require.

- Policy updates are automatically deployed when new workstations are added within eTrust PestPatrol.
- Management capabilities allow spyware protection by individual workstations or groups of users, as your business needs required.

Expanded Detection, Removal and Incremental DATs. eTrust PestPatrol uncovers hidden spyware instances, providing comprehensive and frequently updated anti-spyware protection to ensure new threats are continually detected and eliminated.

- File and user profiles/accounts are thoroughly scanned and any detected spyware is removed.
- Incremental DAT file updates of less than 500K are provided to ensure up-to-the minute protection.
- Scanning from the central management console detects a comprehensive range of spyware, keyloggers, peer-to-peer (P2P) threats, hacker tools, distributed denial of service attack agents, browser helper objects, unauthorized commercial administrative tools and annoying pests like adware.
- Alerting and logging features enable real-time identification of problems. Alerts can be configured to meet specific business needs.
- Granular rules enable removal pests and define "safe lists" or exclusion files for authorized applications, preventing false positives.
- CA Security Advisor provides security worldwide and spyware expertise year-round, 24 x 7.

Language Support. eTrust PestPatrol is available in English and the following languages: Spanish, French, German, Italian, Japanese, Traditional Chinese, Simplified Chinese and Brazilian Portuguese.

For more information, call 1-800-875-9659 or visit ca.com

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